

Our Warranty

Our warranty at Abode Bi-folding doors covers our range products in accordance to the manufacturing guarantee for a period of 10 years from the date of delivery.

The warranty covers:

- The providing of replacement of parts subject to a valid claim under the warranty within 10 years from date of delivery.
- For the first 5 years from the date of delivery, the labour cost associated with replacing defective goods is also covered.
- Minor defect works or repairs as determined by Abode Bi-folding doors Ltd required under the warranty should be carried out by the purchaser or end user. Parts required for such works, will be available from Abode Bi-folding doors free of charge during the period of the warranty
- Painting and Anodising

Including detachment, flaking and blistering of the treated aluminium. UV resistance, discolouring and loss of gloss exceeding the defined tolerances according to Qualicoat and Qualanod regulations (latest editions)
- Insulation

Adherence between the polyamide strips and the aluminium. Preservation of the thermal and mechanical properties of the insulator, within the boundaries defined by the technical specifications.
- Accessories, gaskets and synthetic profiles.

10 year guarantee on properties, functionality and design, within restrictions defined by Technical specifications.

1 year Guarantee on wearing parts including but not limited to handles, hinges, locks, catches.
- 2 year Guarantee on any electrical items on Hi-finity
- Glass

Toughened/Laminated/Annealed units 10 years
Triple glazed units 5 years
Bonded HiFinity units 5 years

The warranty excludes:

- Any visible defects not notified to Abode bi-folding doors Ltd before installation
- Any claims resulting from incorrect installation
- Damage caused to the product as a result of accident or negligence
- Any costs associated with replacing defective goods after 5 years from date of delivery
- Any costs associated with the means to gain access to consider claims or service claims, including: - cranes, lift, scaffolding, ladders or working platforms of any description
- Any form of making good or re-decoration associated with the fitting, repairing of goods & their surroundings or consequential damage.
- Damage caused by transportation if not recorded and notified to Abode bi-folding doors Ltd at the time of delivery
- Glazing units not installed in the factory or on site by Abode bi-folding doors Ltd installers
- Any visual effects that is visible from a minimum of 3 metres in the glazing unit which are not reported to Abode bi-folding doors
- Breakages resulting from cracks are not covered if the glazing unit has not been installed by Abode bi-folding doors
- Any product which has not been paid for in full